

# IMB Alerts Registration and Maintenance Form

This form will enable you to receive selected alerts on your nominated IMB account, either by SMS message and/or email.

IMB Member no:

Surname:  Given name/s:

SMS Mobile no:  Email address:

**IMB Email Alerts are free of charge.**  
**IMB SMS Alerts are charged at \$0.25 per SMS sent.**  
**Everyday Unlimited and Everyday Unlimited Kick Start accounts include 5 free SMS Alerts per month.**

*Note: IMB Alerts service is not available for IMB Zoo, Junior Saver, Christmas Club, First Home Saver, Business Tax Management, Share accounts, Real Estate Trust accounts and Term Deposits.*

Alert options	Add or amend alert [✓]	Delete alert [✓]
<b>Eligible IMB Savings and Transaction accounts only</b> Account no: <input type="text"/>		
<b>Regular Balance Alert</b> Receive your available balance on a regular frequency (✓): <input type="checkbox"/> Weekly <input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly	Start date: <input type="text"/> / <input type="text"/> / 20 <input type="text"/>	<input type="checkbox"/> SMS <input type="checkbox"/> Email
<b>Overdrawn Balance Alert</b> Receive an alert when your account is overdrawn based on your available balance.	<input type="checkbox"/> SMS <input type="checkbox"/> Email	<input type="checkbox"/> SMS <input type="checkbox"/> Email
<b>Deposit Alert</b> Be advised when any deposit greater than or equal to a nominated amount takes place on your account (i.e. your salary).	Greater than or equal to: \$ _____	<input type="checkbox"/> SMS <input type="checkbox"/> Email
<b>Withdrawal Alert</b> Be advised when any withdrawal greater than or equal to a nominated amount takes place on your account.	Greater than or equal to: \$ _____	<input type="checkbox"/> SMS <input type="checkbox"/> Email
<b>Dishonour Alert – Cheque</b> Be advised when your account has insufficient funds for payment of a cheque.	<input type="checkbox"/> SMS <input type="checkbox"/> Email	<input type="checkbox"/> SMS <input type="checkbox"/> Email
<b>Dishonour Alert - Direct Debit</b> Be advised when your account has insufficient funds for payment of a direct debit.	<input type="checkbox"/> SMS <input type="checkbox"/> Email	<input type="checkbox"/> SMS <input type="checkbox"/> Email
<b>Dishonour Alert – Regular/Periodical Payment</b> Be advised when your account has insufficient funds for payment of a regular/periodical payment.	<input type="checkbox"/> SMS <input type="checkbox"/> Email	<input type="checkbox"/> SMS <input type="checkbox"/> Email
<b>Overdue Credit Line Repayment Alert</b> Be advised when your required credit or equity line repayment has been missed.	<input type="checkbox"/> SMS <input type="checkbox"/> Email	<input type="checkbox"/> SMS <input type="checkbox"/> Email

**IMB Loan Accounts** Account no:

<b>Overdue Loan Repayment Alert</b> Be advised when a loan repayment has been missed and a payment is required.	<input type="checkbox"/> SMS <input type="checkbox"/> Email	<input type="checkbox"/> SMS <input type="checkbox"/> Email
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IMB Alerts are sent between the hours of 8am and 11pm, 7 days a week.



## Terms and Conditions — IMB Alerts

By registering to receive IMB Alerts you agree to accept these Alerts Terms and Conditions and to incur any associated fees. You can change or cancel your IMB Alerts at any time by contacting IMB.

You agree to IMB communicating with you electronically in relation to IMB Alerts and in providing the alert messages.

The fee payable in relation to each IMB Alert depends on the type of IMB Alert you register for and/or the account to which the Alert applies. The fee is payable on IMB successfully sending the alert, not successful receipt by you. Fees for IMB Alerts are **NOT** covered by the Member Transaction Allowance. For full details of how the fees are applied please refer to IMB's PDS – Fees, Charges and Limits, available on IMB's website. Fees are subject to change upon notice. Alert fees will be debited monthly to the account the Alert is applicable to.

IMB Alerts are not available on all IMB accounts. Please refer to IMB's website and Alert FAQ's for the accounts on which IMB Alerts are available.

You must provide your email address and/or mobile phone number for the delivery option on each IMB Alert. Only Australian mobile phone numbers can be registered.

If you are registered for internet banking you must register the same mobile phone number for Alerts as you have registered to receive your One Time Passwords (OTP's) used to authenticate internet banking transactions.

You represent that you control, and/or have consent to use and disclose, the mobile phone number and/or email address you have nominated to receive IMB Alerts.

You represent that the email address and/or mobile number you nominate is correct, current, active and capable of receiving the IMB Alert. IMB will not be liable where you have provided incorrect information or where your mobile phone or email address is inactive or incapable of receiving an IMB Alert. It is important to keep your nominated email address or mobile phone number up to date. You will be charged for each IMB Alert sent unless and until you advise us that you wish to cancel the alert or change your nominated email address or mobile phone number. If an email Alert is returned to IMB as undeliverable you will no longer receive any IMB Alerts to that email address. You will need to contact IMB to update your email address and re-register for email alerts.

You acknowledge that IMB Alerts deliver confidential information to the email address and/or mobile phone number you nominate. It is your responsibility to protect your electronic equipment, email address and mobile phone number from unauthorised access.

You must advise IMB immediately if your mobile phone is lost or stolen or your email address is compromised. IMB will not be liable for any disclosure of your personal information contained in an IMB Alert delivered to the email address and/or mobile phone number you have nominated where your mobile phone is lost or stolen and/or your email or mobile phone security is compromised.

Account information contained in each IMB Alert will be current at the time the alert is triggered in IMB's system and not at the time the Alert is delivered or received by you.

IMB Alerts will be sent at the time the particular alert is triggered EXCEPT that IMB will not send alerts between the hours of 11pm and 8am. IMB Alerts triggered during these hours will be held and sent after 8am.

IMB will use its best endeavours to send the alert when the alert is triggered, subject to these hours. Where system interruptions or maintenance causes a delay in delivery, IMB will use its best endeavours to ensure delivery as soon as possible after the scheduled time.

IMB may cancel or disable the Alerts service at any time. We will give you notice of our intention to do so where possible. IMB may suspend or cancel the service without notice where we consider that it is reasonably necessary, including for example, to protect the security of IMB and/or your personal information.

IMB will not be liable to you for any loss you may sustain for any failure by us to send an alert. Notwithstanding that you have registered for IMB Alerts, it is your responsibility to meet the requirements of the Product Disclosure Statement or Terms and Conditions applicable to your accounts.

Timely delivery of IMB Alerts is dependant on your mobile phone or email service provider. IMB is not responsible for any delay or failure in you receiving an IMB Alert as a consequence of any delay by your mobile phone or email service provider. You will be charged the applicable fee if the Alert is not received or is delayed by your mobile phone or email service provider.

IMB will use its best endeavours to ensure that the information contained in an IMB Alert is accurate and up to date. IMB will not be liable for any errors in the alert message or for any subsequent event on your account such as but not limited to a missed payment or dishonour fee. You should check your statements regularly for accurate account information.

IMB will not send you a message via SMS or email that will require you to respond with personal information. If you receive an email message or SMS requesting any personal information, including account information, please do not respond and advise IMB immediately. Please refer to IMB's Privacy Policy for how IMB uses and discloses your personal information.

Please refer to IMB's Product Disclosure Statement for the terms and conditions that apply in relation to the accounts on which you have registered for IMB Alerts. A copy of these IMB Alerts Terms and Conditions, along with IMB's Product Disclosure Statement - Fees, Charges and Limits, is available on IMB's website.

### By signing this form **OR** submitting this form from within IMB Internet Banking, I confirm that:

- I have read and agree to the IMB Alerts terms and conditions set out above;
- I acknowledge that fees may be incurred for each IMB Alert sent as detailed on this form and also set out in IMB's PDS – Fees, Charges and Limits; and
- I can view the IMB Alerts terms and conditions and IMB's PDS – Fees, Charges and Limits at any time on IMB's website, or I can request a copy over the phone or from any IMB Branch.

Member signature:

Date:

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Please send completed form (no stamp required) to:

**IMB Ltd**  
**Reply Paid 2077**  
**Wollongong NSW 2500**

or drop it off at your local IMB Branch or send to IMB through Internet Banking secure mail.

#### IMB OFFICE USE ONLY

PDS Fees, Charges and Limits issued to Member

