

Target Market Determination Equity Line Advantage

Category	Description
Product	<p>Equity Line Advantage A revolving credit facility secured against residential property to provide access to funds up to an approved credit limit for approved personal purposes and to manage cash flow.</p>
Product Inclusions The other facilities included with the product and covered by this determination	<p>BPAY® A non-cash payment facility used to make payment to billers on a platform operated by BPAY.</p> <p>Cheque A non-cash payment facility used to make payment to a specified payee or bearer.</p> <p>Direct Credit A non-cash payment facility used to make payment to an account at another financial institution.</p> <p>Direct Debit A non-cash payment facility used to make payment authorised under a direct debit authority.</p> <p>Electronic Funds Transfer (EFT) A non-cash payment facility used to make payment to another IMB Bank account or an account at another financial institution.</p> <p>EFTPOS A non-cash payment facility used for purchases and withdrawals using the EFTPOS functionality accessed via the Visa Debit Card or the Cashcard issued with the product.</p> <p>Osko® Payment A non-cash payment facility used to make payment to another IMB Bank account or an account at another financial institution using the New Payments Platform (NPP).</p> <p>Periodical Payment A non-cash payment facility used to make payment to another IMB Bank account.</p> <p>Visa Debit A non-cash payment facility used for purchases and withdrawals using the Visa functionality accessed via the Visa Debit Card issued with the product.</p>
Issuer	Issued by IMB Ltd trading as IMB Bank ABN 92 087 651 974, AFSL/Australian Credit Licence 237 391
Version	1.0
Start Date	5 October 2021
Review Date	The first review of this determination, and each ongoing review, must be completed within each consecutive 12-month period from the Start Date.
Target Market Class of consumers that comprise the target market for the product	<p>Consumer Description This describes consumers in the target market</p> <p>Objectives & Needs A person who may:</p> <ul style="list-style-type: none"> • require a revolving credit facility secured against residential property: <ul style="list-style-type: none"> ○ to provide convenient access to funds up to a credit limit for approved personal purposes and to manage cash flow by temporarily deferring repayment; and ○ that, after a fixed period of interest only payments, has its credit limit progressively reduced to nil; and • seek a greater amount of credit with security given as compared to seeking a lesser amount of credit without giving security.

		<p>Financial Situation</p> <p>A person who will have funds to make payment of fees, interest and repayments as and when such amounts become due and payable.</p> <hr/> <p>Product Description This describes the product</p> <p>A revolving credit facility secured against residential property with the following key attributes:</p> <ul style="list-style-type: none"> • the ability to conveniently access the credit up to a credit limit for approved personal purposes and to manage cash flow by temporarily deferring repayment; • the requirement to make payment of fees, interest and repayments; and • after a fixed period of interest only repayments. the credit limit is progressively reduced to nil. <p>In general, it is only available to consumers that meet standard eligibility criteria.</p> <hr/> <p>Appropriateness Statement This explains why the product is consistent with the likely objectives, financial situation and needs of the target market</p> <p>The product is appropriate for the target market on the basis that the key attributes of the product listed in this determination are consistent with the objectives, financial situation and needs of consumers in the target market as described in this determination.</p>
<p>Distribution Conditions The conditions and restrictions on the distribution of the product</p>	<p>Marketing and Promotion This condition applies to marketing and promotional materials that describe the product</p> <hr/> <p>Retail Product Distribution Conduct (other than Marketing) This condition applies to all conduct (other than marketing) such as issuing, arranging and providing disclosure material</p>	<p>Condition 1</p> <p>A distributor must only market and promote the product through:</p> <ul style="list-style-type: none"> • advertising on television, radio, the internet (including social media), billboards and physical banners, brochures and other marketing material available to the general public; • in person recommendations to access marketing material (including in branch communications, through mobile lenders and through broker and referrer networks); and • any other issuer approved communication channels (including telephone, email and social media). <p>This condition is appropriate as the target market is wide.</p> <hr/> <p>Condition 2</p> <p>A distributor must only engage in retail product distribution conduct (other than marketing and promotion activity) through:</p> <ul style="list-style-type: none"> • in person communications (including in branch, through mobile lenders, and through broker and referrer networks); • the issuer's and other approved third-party digital platforms; and • any other issuer approved communication channels (including telephone, email and social media). <p>This condition is appropriate as the target market is wide. It is also appropriate as the issuer has distributed this product using these methods, with limited risk to consumers.</p> <hr/> <p>Condition 3</p> <p>A distributor must only engage in retail product distribution conduct (other than general advice) if it:</p> <ul style="list-style-type: none"> • has identified the key difference between the product and the other separate credit products (including the home loan (owner occupied) and home loan (investment) products) issued by the issuer, and (for mortgage brokers only) issued by other issuers; and

	<ul style="list-style-type: none"> • is reasonably satisfied that the consumer will have funds to make payment of fees, interest and repayments as and when such amounts become due and payable. <p>This condition is appropriate as it requires a distributor to confirm that the consumer is in the target market.</p> <hr/> <p>Condition 4</p> <p>A distributor must only engage in retail product distribution conduct (other than general advice):</p> <ul style="list-style-type: none"> • if the distributor is a representative of the issuer that is trained as a "home loan lender"; or • a mortgage broker that is part of an aggregator group accredited by the issuer. <p>This condition is appropriate as it requires a distributor to be appropriately trained and / or accredited to engage in all retail product distribution conduct (other than general advice).</p>														
<p>Review Triggers</p> <p>The events and circumstances that would reasonably suggest the determination is no longer appropriate</p>	<p>The issuer, and any distributor of this product, must cease retail product distribution conduct in respect of this product when the issuer determines a material event or circumstance has occurred in relation to:</p> <hr/> <table border="1"> <tr> <td data-bbox="400 801 635 869">Material Complaints</td> <td data-bbox="635 801 1433 869">Material complaints (in number or significance) in relation to the terms of this product and / or the distribution conduct.</td> </tr> <tr> <td data-bbox="400 869 635 1025">Financial Difficulty</td> <td data-bbox="635 869 1433 1025">A significant number of customers experiencing financial difficulty (as evidenced by, for example, default notices, hardship requests refinance request information) related directly to the appropriateness of the product that the issuer determines may relate to the appropriateness of the determination.</td> </tr> <tr> <td data-bbox="400 1025 635 1126">Product Performance</td> <td data-bbox="635 1025 1433 1126">Evidence, as determined by the issuer, of the performance of the product, in practice, that may suggest that the product is not appropriate for the target market.</td> </tr> <tr> <td data-bbox="400 1126 635 1249">Distributor Feedback</td> <td data-bbox="635 1126 1433 1249">Reporting from distributors (including the issuer's representatives and third parties), or consistent feedback from distributors on the target market which suggests that the determination may no longer be appropriate.</td> </tr> <tr> <td data-bbox="400 1249 635 1317">Substantial Product Change</td> <td data-bbox="635 1249 1433 1317">A substantial change to the product that is likely to result in the determination no longer being appropriate for the target market.</td> </tr> <tr> <td data-bbox="400 1317 635 1384">Significant Dealing</td> <td data-bbox="635 1317 1433 1384">A material pattern of dealings in the product or of distributor conduct that is not consistent with the determination.</td> </tr> <tr> <td data-bbox="400 1384 635 1473">Notification from ASIC</td> <td data-bbox="635 1384 1433 1473">A notification from ASIC requiring immediate cessation of product distribution or particular conduct in relation to the product.</td> </tr> </table>	Material Complaints	Material complaints (in number or significance) in relation to the terms of this product and / or the distribution conduct.	Financial Difficulty	A significant number of customers experiencing financial difficulty (as evidenced by, for example, default notices, hardship requests refinance request information) related directly to the appropriateness of the product that the issuer determines may relate to the appropriateness of the determination.	Product Performance	Evidence, as determined by the issuer, of the performance of the product, in practice, that may suggest that the product is not appropriate for the target market.	Distributor Feedback	Reporting from distributors (including the issuer's representatives and third parties), or consistent feedback from distributors on the target market which suggests that the determination may no longer be appropriate.	Substantial Product Change	A substantial change to the product that is likely to result in the determination no longer being appropriate for the target market.	Significant Dealing	A material pattern of dealings in the product or of distributor conduct that is not consistent with the determination.	Notification from ASIC	A notification from ASIC requiring immediate cessation of product distribution or particular conduct in relation to the product.
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<p>Reporting Period</p>	<p>The reporting period for this determination is every 3 months commencing from the Start Date.</p>														
<p>Reporting Information</p> <p>The kinds of information needed to identify whether a review trigger has occurred, who must report this information and the reporting period</p>	<p>A person that engages in retail product distribution conduct in respect of this product (distributor) must provide the following information in writing to the issuer within the times specified below:</p> <hr/> <table border="1"> <tr> <td data-bbox="400 1664 635 1933">Complaint Information</td> <td data-bbox="635 1664 1433 1933"> <p>Information about complaints received in relation to the product during the reporting period, and if complaints were received, a description of the number of complaints and the nature of the complaints received and other complaint information set out in paragraph RG 271.182 of Regulatory Guide 271 Internal dispute resolution.</p> <p>The distributor must provide the information as soon as practicable, or in any event, within 10 business days after the end of each reporting period.</p> </td> </tr> <tr> <td data-bbox="400 1933 635 2022">Financial Difficulty</td> <td data-bbox="635 1933 1433 2022">Information about customers experiencing financial difficulty related directly to the appropriateness of the product of which the distributor becomes aware.</td> </tr> </table>	Complaint Information	<p>Information about complaints received in relation to the product during the reporting period, and if complaints were received, a description of the number of complaints and the nature of the complaints received and other complaint information set out in paragraph RG 271.182 of Regulatory Guide 271 Internal dispute resolution.</p> <p>The distributor must provide the information as soon as practicable, or in any event, within 10 business days after the end of each reporting period.</p>	Financial Difficulty	Information about customers experiencing financial difficulty related directly to the appropriateness of the product of which the distributor becomes aware.										
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Distributor Feedback	<p>Information discovered or held by the distributor that suggests that the determination may no longer be appropriate.</p> <p>The distributor must provide the information as soon as practicable, or in any event, within 10 business days after the end of each reporting period.</p>
Significant Dealing	<p>Information about any significant dealing in the product that is not consistent with the target market determination of which the distributor becomes aware.</p> <p>The distributor must provide the information as soon as practicable, or in any event, within 10 business days after becoming aware of the significant dealing.</p>
Information Requested by Issuer	<p>Information reasonably requested by the issuer.</p> <p>The distributor must provide the information by the date requested by the issuer.</p>